

Marcus Clements
Head of Consumer Policy
Rail Markets and Economics



Email:

30 March 2021

Louise Cheeseman
Managing Director
Hull Trains
By Email

Dear Louise,

Approval of Hull Trains Accessible Travel Policy (Condition 5 of the Station Licence and GB Statement of National Regulatory Conditions: Passenger)

Thank you for submitting Hull Trains revised Accessible Travel Policy (ATP) for approval.

We have reviewed the ATP against the September 2020 “Accessible Travel Policy Guidance for Train and Station Operators” (the guidance). I can confirm that Hull Trains’ ATP now meets the requirements of Condition 5 of its station licence and GB Statement of National Regulatory Conditions: Passenger (SNRP).

Please provide a branded version of all ATP documents by 27 April 2020. A copy of the approved ATP will then be published on our website along with a copy of this letter.

As you are aware, ATPs must be reviewed by operators on an annual basis. Please submit an updated ATP for ORR review by 31 December 2021.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'MC', written in a cursive style.

Marcus Clements