THE OFFICE OF RAIL AND ROAD 221st BOARD MEETING Wednesday 16th October 2024, 12:30-13:30 Via MS Teams

Non-executive members: Declan Collier (Chair), Xavier Brice, Madeleine Hallward, Anne Heal, Bob Holland, Justin McCracken, Daniel Ruiz, Catherine Waller.

Executive members: John Larkinson (Chief Executive), Richard Hines (Director of Railway Safety).

In attendance: Fiona Bywaters (Board Secretary), Stephanie Tobyn (Director, Strategy, Policy and Reform).

Item 1 WELCOME AND APOLOGIES FOR ABSENCE

- 1. The Chair welcomed everyone to the meeting. No apologies for absence were received, but it was noted that Anne Heal would need to leave the meeting early.
- 2. Under Board Procedure Rule 18, the Board ratified the short notice of the additional meeting.

Item 2 DECLARATIONS OF INTEREST

3. There were no declarations of interest.

Item 3 ESTABLISHMENT OF A PASSENGER STANDARDS AUTHORITY

- 4. The Chair briefly outlined the purpose and strategic context of the meeting.
- 5. John Larkinson (JL) provided an oral update, outlining context behind the drafting of a joint proposal with Transport Focus to establish a Passenger Standards Authority (PSA) as requested by DfT. The draft proposal had been circulated to the Board for comment.

Paragraphs 6 to 10 are redacted from the public version as they contain information the disclosure of which is thought likely to prejudice the effective conduct of ORR's affairs because it relates to uncompleted policy development.

6. [...]

Anne Heal left the meeting at 12.49 pm.

- 7. [...]
- 8. [...]
- 9. [...]
- 10. [...]
- 11. The Board discussed the next steps involved. The aim would be to submit the joint proposal the next day, sharing with the Board as appropriate. The Board delegated authority to the Chief Executive to agree the final submission to DfT.

Item 4 ANY OTHER BUSINESS

12. There was no other business.

Meeting end: 1.14pm Approved: 26 November 2024