

Marcus Clements  
**Head of Consumer Policy**  
Telephone 020 7282 2000

3 December 2019



Glasgow Prestwick International Airport Ltd  
London Underground Ltd  
Merseyrail Electrics 2002 Ltd  
Merseyside Passenger Transport Services Ltd  
Mitie Technical Facilities Management Ltd  
Network Rail Infrastructure Ltd  
Stobart Rail Ltd

Cc: Department for Transport, Transport Scotland, Transport for Wales, Transport Focus, London TravelWatch, Rail Delivery Group, Rail North, Transport for London

## **Rail Passengers' Rights and Obligations Regulation: station licences**

I am writing to you as you hold a station licence for one or more stations at which passenger SNRP<sup>1</sup> holders provide passenger train services, although you are not a SNRP holder yourself.

We wrote to you on 22 October 2019<sup>2</sup> about the drafting of our proposed approach to amendments of certain conditions in your station licence (issued under the Railways Act 1993 ("the Act")). The changes are required by law following the expiry of the domestic exemption today, 3 December 2019, from certain obligations in the Rail Passengers' Rights and Obligations Regulations 2010<sup>3</sup> (the "RPRO 2010").

Although implementation in station licences is mandatory, we asked for comments on our proposed drafting of the modifications. One station manager raised an issue on the scope of the RPRO 2010 articles that could affect all the station licence holders above. We are considering this and will contact you again shortly. In the meantime, although the exemption expires today and the RPRO 2010 will be in full force from 4 December, we will not formalise the amendments to your station licence.

We are notifying today holders of passenger SNRPs of the changes to their SNRPs and any station licence they hold. A copy of that notice is available on our website<sup>4</sup>.

Yours sincerely

A handwritten signature in black ink, appearing to read 'M. Clements', is written over a white rectangular background.

**Marcus Clements**

<sup>1</sup> Statement of National Regulatory Provisions.

<sup>2</sup> [https://orr.gov.uk/data/assets/pdf\\_file/0008/41939/consultation-letter-to-station-licence-holders-october-2019.pdf](https://orr.gov.uk/data/assets/pdf_file/0008/41939/consultation-letter-to-station-licence-holders-october-2019.pdf)

<sup>3</sup> The Rail Passengers' Rights and Obligations Regulations 2010 - [http://www.legislation.gov.uk/uksi/2010/1504/pdfs/uksi\\_20101504\\_en.pdf](http://www.legislation.gov.uk/uksi/2010/1504/pdfs/uksi_20101504_en.pdf)

<sup>4</sup> At <https://orr.gov.uk/rail/consultations/policy-consultations-by-topic/access-and-licensing/consultation-on-changes-to-operator-licences>

