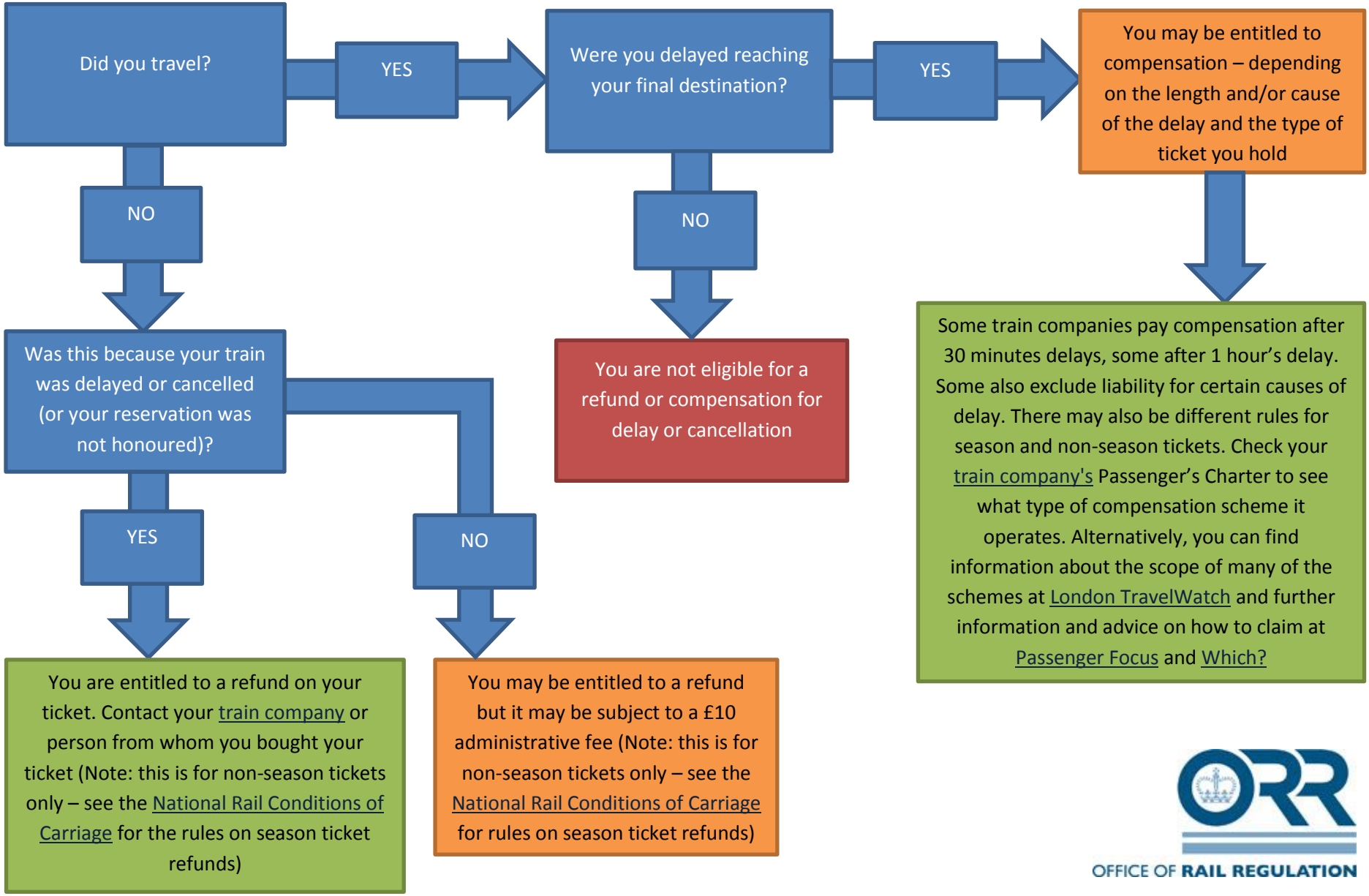
21 February 2014

Identifying rail travel compensation and refund rights



OFFICE OF RAIL REGULATION