

John Larkinson
Chief Executive

1 July 2019

Dear colleagues,

Delay Attribution Review – scoping stage recommendations and next steps

This letter is to inform you that we have now published our recommendations on the scoping stage of the review of delay attribution that we launched on 15 January 2019. It also sets out next steps on the review.

First, I would like to thank all those who have contributed to the review so far, including by attending our stakeholder workshop in February, submitting written responses to our consultation letter or meeting with ORR's review team. In particular, I would like to thank the members of the Delay Attribution Board (DAB) for the on-going support they have provided.

Delay attribution plays a central and valuable role in understanding and improving train performance. In the main, the evidence we have gathered suggests that the existing rules, processes, systems and governance structures generally work well.

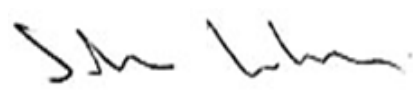
However, there are aspects of the current delay attribution process that could be improved to increase the quality and reliability of delay attribution information and so support better performance.

Today we have published our recommendations report (available [here](#)). This concludes the scoping stage of the review and sets out the areas that we consider need to be improved. The report also sets out our proposals for an industry working group to lead the subsequent stages of the review, including how we propose to be involved in that group.

We will be hosting the initial industry working group meeting at our London office on 22 July 2019 to discuss our recommendations and the proposed terms of reference for the working group. If you would like to join the working group and attend the first meeting, please contact Orr.Delayattributionreview@orr.gov.uk.

We look forward to engaging with you on the subsequent stages of the review.

Yours sincerely,



John Larkinson
Chief Executive