

Proposed changes to rail performance statistics

Please send feedback to rail.stats@orr.gov.uk by 15 July 2019

We are proposing to make a number of changes to our rail performance statistics, including changes to the content of the Rail Performance [statistical release](#) and associated [data tables](#). Our proposals are set out below.

The reason for these changes is to reflect a new set of punctuality and reliability performance measures developed by the rail industry to improve rail performance and therefore increase customer satisfaction¹.

ORR has been publishing the outputs of some of these new performance measures in a Factsheet. The latest 2018-19 factsheet can be found under *Factsheets* on the statistical release page of the [ORR website](#). ORR also publishes data tables on the following new measures periodically: **Train Punctuality at recorded station stops** ([Table 3.65](#)), **Cancellations** ([Table 3.66](#)), and **Severe Disruption** ([Table 3.67](#)).

Proposals

In the next rail performance quarterly statistical release, 2019-20 Q1 (April to June 2019), on 19 September 2019, we propose to include:

1. **Train punctuality at recorded station stops** - quarterly 'On Time', 'Time to 3' and 'Time to 15' by train operating company (TOC) and sector;
2. **Train cancellations** – quarterly by TOC, sector and cause;
3. **Public Performance Measure (PPM)** – quarterly by TOC and sector.

We propose to make changes to the following content in the statistical release:

4. Cancelled and Significantly Lateness (CaSL) – This will be replaced by statistics on the new train cancellations measure.
5. Freight Delivery Metric (FDM) – national. These statistics will be moved to our (renamed) *Freight usage and performance* release from 2019-20 Q1.

To complement the above changes to the statistical release, we propose the following changes to [published data portal tables](#):

6. Introduce new tables on train punctuality at recorded station stops (quarterly by TOC and sector), On Time at recorded stops (periodic by station), train cancellations (quarterly and periodic by TOC, sector and cause), FDM-Route (periodic by Route) and Consistent Route Measure – (Passenger) Performance (CRM-P) (periodic by Route).
7. Discontinue and archive quarterly CaSL tables, 3 temporary speed restriction tables, and some previously discontinued tables.

¹ <https://www.raildeliverygroup.com/media-centre/press-releases/2019/469775562-2019-03-22.html>

8. Combine the content in a number of tables e.g. for PPM and CaSL.

Further details regarding proposed changes to published data tables can be found [here](#).

Once future changes to Network Rail Routes and Regions have been fully worked through, we will review and make the necessary changes to the format and content of some of the data portal tables.

Questions for feedback

Please provide us with any feedback on the proposed changes to the rail performance statistics (in the release and associated tables). In particular, we would welcome feedback in response to the following questions:

- a) Do the rail performance measures which we are proposing to include in the 2019-20 Q1 statistical release meet your needs? Are there any other measures you would like us to include?
- b) Are the proposed levels of disaggregation for each measure at an appropriate level e.g. by TOC? If not, what level would be appropriate?
- c) TOC analysis – Do you find the TOC level analysis and supporting commentary in the current [quarterly rail performance release](#) (pages 10 to 33) useful? Would you value the presentation of this information in a more interactive format e.g. PowerBI, outside of the release? If the current level of detailed TOC analysis commentary was provided on an annual (rather than quarterly) basis, would this continue to meet your needs?
- d) Do you have any objections to the content we are proposing to remove from the statistical release and/ or associated data tables (e.g. quarterly CaSL statistics)? If so, please explain why e.g. how you currently use the data.
- e) Do you have any views on our proposal to move the freight performance content in the performance release (page 34) to our (renamed) *Freight usage and performance* release?

Please send your feedback to rail.stats@orr.gov.uk by **15 July 2019**.