

Delay Attribution Board Floor 8 1 Eversholt Street London NW1 2DN

To: Gerry Leighton,

Head of Stations & Depots and

Network Code

Office of Rail Regulation
One Kemble Street

London WC2B 4AN

cc: Richard Morris

Chairman,

Delay Attribution Board.

From: Ana Maria Sanchez

DAB Secretariat Support Delay Attribution Board

Floor 8

One Eversholt Street

London NW1 2DN

Tel:

Email:

Date: 16th April 2015

Submission of proposals for change to April 2015, Delay Attribution Guide (DAG)

Dear Gerry,

I am writing seeking approval for proposed changes to the Delay Attribution Guide in accordance with Track Access Condition B2.7.2.

Please find appended to this letter details of the following Proposals for Change requiring approval, although, your office is also being informed of proposals which have been rejected by the DAB – for your information:

- EC/P002 Attribution of delays due to TRTS failure
- NR/P159 Attribution of delays due to signalling/scheduling delays in automatic route setting system
- NR/P160 Attribution of delays within yards and terminals
- NR/P161 Attribution of delays due to flooding
- NR/P162 Attribution of delays due to industrial action
- NR/P163 Attribution of delays due to schedule errors
- NR/P164 Attribution of delays caused by an RHTT being involved in a SPAD
- NR/P165 Attribution of delays caused by an erroneous safety report
- NR/P166 Attribution of delays caused by an erroneous plan
- DAB/P236 Attribution of delays caused by GSM-R failure

The details for each proposal consist of the following information:

- 1 The Proposal for Change from the sponsor.
- **2** A list of the industry responses to the Proposal for Change.
- 3 The DAB decision and consideration of the responses from the industry.

The proposals for amendment to the Delay Attribution Guide were put out to Industry Parties for formal consultation in accordance with Track Access Condition B2.5.2. The deadline for Industry responses was 27TH March 2015. A number of Industry Parties responded to the consultation process and these responses are included in this submission.



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All decisions made by the Board have been unanimous. A copy of the minutes of the meetings where the proposed amendment was agreed/rejected is available should you require them.

I await your advice on whether you approve the amendment proposed. Finally, in accordance with Track Access Condition B2.7.1, the Board has agreed that any changes approved by the Regulator should come into effect 19th September 2015

Should you wish to discuss any aspect of this submission or the proposals for that matter, please do not hesitate to contact me as detailed above.

Kind regards,

Ana Maria Sanchez, BA(Hons)

PA to DA Board Secretary Mark Southon



Proposal reference	EC/P002	NR/P159	NR/P160	NR/P161	NR/P162	NR/P163	NR/P164	NR/P165	NR/P166	DAB
Number:										P236
Company										
Organisation										
Abellio Greater Anglia										
Arriva Trains Wales										
c2c Rail Ltd *	V	\square	\checkmark	V	\checkmark	\checkmark	V	\checkmark	\checkmark	\checkmark
Chiltern Railways *	$\overline{\mathbf{V}}$		V	\checkmark	\checkmark	\checkmark	V	\checkmark	\checkmark	\checkmark
Colas Rail										
DB Regio Tyne & Wear										
DBSchenker										
Devon & Cornwall										
Railways										
Direct Rail Services *	\checkmark		V	\checkmark	\checkmark		V		\checkmark	\checkmark
East Midland Trains										
Eurostar International										
First / Keolis	\checkmark	$\overline{\mathbf{V}}$			$\overline{\checkmark}$	\square		$\overline{\mathbf{A}}$		\checkmark
Transpennine *										
First Greater Western *	$\overline{\checkmark}$		V		\checkmark	\checkmark	V	\checkmark	\checkmark	V
First Hull Trains										
Freightliner										
GB Railfreight										
Govia Thameslink	\checkmark	\checkmark	\square	\checkmark			V	$\overline{\checkmark}$		\checkmark
Railway *										
Grand Central Railway										
Harsco Rail										



Consultation closed – 27th March 2015

Proposal reference	EC/P002	NR/P159	NR/P160	NR/P161	NR/P162	NR/P163	NR/P164	NR/P165	NR/P166	DAB
Number:										P236
Heathrow Express										
London Midland										
London Overground										
Merseyrail										
North Yorkshire Moors										
Northern Rail *		V	V	V	V	\checkmark	V	V	V	
Scotrail *	\checkmark	V	V	V	\checkmark	\checkmark	\checkmark	$\overline{\mathbf{V}}$	\checkmark	\checkmark
Southeastern Railway *	$\overline{\checkmark}$	V	V	V	V	\checkmark	V	$\overline{\checkmark}$	V	V
Southern										
Stagecoach South West										
Virgin Trains (West	\checkmark	\square	V	V	\checkmark	\checkmark		$\overline{\mathbf{V}}$	V	\checkmark
Coast)*										
Virgin Trains East Coast		$\overline{\checkmark}$	V	V	\checkmark	\checkmark	$\overline{\checkmark}$	$\overline{\square}$	V	V
*										
West Coast Railway *	$\overline{\vee}$	V	$\overline{\mathbf{V}}$	V	V	\checkmark	V	\checkmark	\checkmark	V
XC Trains										
Network Rail	\checkmark	\checkmark	V	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	$\overline{\checkmark}$

Responses identified with an (*) were provided via the **DAMG**



Originators Reference Code / Nº	EC/P002 "TRTS"					
Name of the original sponsoring organisation(s)	Jim Pepper, Delay Attribution Manager					
sponsoring organisation(s)	East Coast Mainline Company Ltd.					
Exact details of the change proposed	Add additional 4.16.16					
ргорозси	4.16.16 The code J2 should be used for TRTS failure or					
	circumstances where the TRTS is not registered or					
	received in the relevant signalling control centre					
Reason for the change	(where activation by despatch staff is demonstrated) TRTS "Train Ready To Start" buttons are located on a great many					
Reason for the change	platforms across the national rail network. They are part of the signalling system and linked to indicator lights on the relevant					
	Signaller's panel and are pressed by station staff or train crew to					
	tell the box that a train is ready to depart. Without the TRTS being received, the platform signal will not be set to a proceed					
	aspect and train despatch cannot commence safely					
	TRTS appears by name just once in the body of the latest					
	(October 2014) edition of the Delay Attribution Guide in Section 4.28 "Station Operating Delays" "Overtime due to late TRTS being given by station staff" and are coded R2.					
	Delays due to confirmed TRTS faults are found only in Appendix 7J (coded J2).					
	However, there are frequently delay incidents wherein station staff/traincrew report the correct button on the platform has been pressed, at the correct time and for the correct duration, yet Signallers report the impulse was not received in the box. The pressing can be confirmed by CCTV or corroborated by witnesses, but CCF replay or testing by engineer cannot fault the button.					
	East Coast's position is that this set of circumstances the principles from DAG 4.25 "Where parties have agreed that all reasonable efforts had been made to investigate the cause of delay" should apply;					
	As the TRTS is part of the signalling and telecommunications equipment and wholly infrastructure based, the responsibility for it is Network Rail's.					
	J2 is suggested as if the TRTS has failed to register / not received					



in the relevant signal box (and it is demonstrated that it was pressed) there must be a fault even if the cause is not identified This is in line with other DAG examples such as signal anomalies no fault found going to IA	
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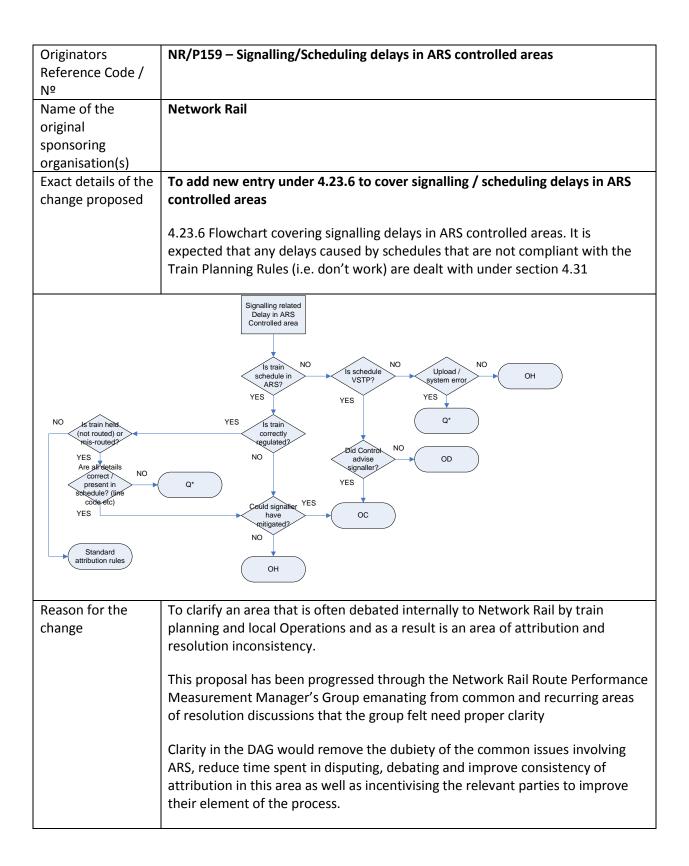


Consultation closed – 27th March 2015

EC/P002

Company Organisation	Comments
DAMG - on behalf of the identified companies as per page 1	We accept the proposal for change as we believe the change will add guidance where none currently exists. It will assist with earlier accurate allocation. Any changes in responsibility will be immaterial as the guidance will assist in the reduction in disputes, reducing variability in the final attribution.
Network Rail	NR agrees with the change but questions how we are reasonably to know that the TRTS has been pressed but not registered or received. What level of evidence should be sought or offered as proof? If it is not working do we need evidence that it has been faulted appropriately? Perhaps DAB needs to agree some additional words based on the questions above.
DAB DECISION	The Board when reaching its decision at the 14 th April board meeting, considered the industry consultation feedback and the reasoning provided within the original proposal prior to considering the same for submission for ORR approval. DAB supports the proposal but agreed that to support this change a briefing note detailing the use of TRTS as well as how to investigate TRTS related events ('demonstration of use' particularly) would be provided. DAB would then monitor when the investigation process was being used incorrectly and seek to resolve that error.







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Company Organisation	Comments					
DAMG - on behalf of the identified companies as per	We accept the proposal for change, as we believe the change will add clarify the attribution in relation to signalling of trains in ARS areas.					
page 1	The PFC mentions "is train correctly regulated", however this appears to be a non-defined statement within DAG and as such DAG would benefit from this term being clarified.					
Network Rail	Network Rail accept the proposal					
	The Board when reaching its decision at the 14 th April board meeting, considered the industry consultation feedback and the reasoning provided within the original proposal prior to considering the same for submission for ORR approval.					
DAB DECISION	DAB supports the proposal					
	In response to the comment made by the DAMG. There is a separate proposal for change to the DAG, which aims to provide guidance on regulation. This proposals aims to clarify how to attribute delays caused by the ARS system.					
	Signalling related delay in ARS Controlled area					
	Is train schedule in No					
Standard Attribution rules No routed) or mis-routed?	St train Correctly regulated? No → OD					
Afe all details. O* No School of the Contract / present in schedule? (line code etc)	No Yes					
Yes	Could signalter have mitigated? Ves OC					
	OH OH					



Originators Reference Code / Nº	NR/P160 – Yards and Terminals						
Name of the original	Network Rail						
sponsoring organisation(s)							
Exact details of the change	To move entry 4.2.2 (f) to section 4.44 and to reference section						
proposed	4.44 within section 4.2.2						
	Remove 4.2.2(f)						
	Add a new 4.2.2.3						
	4.2.2.3 For delays associated with Network Yards and						
	Terminals please	e refer to section	4.44				
	Add a new 4.15	.4					
	4.15.4 Fo	r delays associat	ted with Networ	k Yards and			
	Terminals please	e refer to section	4.44				
	Add 4.44.2(e)						
	e.	Incident	Appropriate	Principal			
		within a	code	Incident			
		Network Yard		causing train			
		or Terminal		to be			
		causing trains		delayed.			
		to be delayed					
		entering or					
		leaving that					
		Network Yard					
		or Terminal.					
	Add a new 4.44.3						
	4.44.3 For delays associated with Off Network Yards and						
	Terminals please refer to section 4.2 and 4.15						
Reason for the change	The current 4.2.						
	within the Off N		•				
	placed under the recently introduced 4.44 relating particularly to						
	Network Yards and Terminals for clarity and consistency						
	Additionally, as sections 4.2.2, 4.15 and 4.44 relate to yards and						
	terminals a direc			to the newly			
	introduced and	similar 4.44 shou	ıld be added				
	It is felt that links to similar / related sections within the DAG is						
	deemed useful t	o the document	users to ensure	all relevant			
	parts are utilised	d in attribution a	nd resolution				
<u> </u>							



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Comments				
We accept the proposal for change, noting the change is				
exclusively for clarity purposes and as such includes no material				
change in responsibility				
Network Rail accept the proposal				
The Board when reaching its decision at the 14 th April board meeting, considered the industry consultation feedback and the reasoning provided within the original proposal prior to considering the same for submission for ORR approval. The Board supports the proposal.				



Originators Reference Code / Nº	NR/P161 - Flooding				
Name of the original sponsoring organisation(s)	Network Rail				
Exact details of the change proposed	Add additional wording / reference to 4.14.2 to read 4.14.2 Where widespread flooding occurs, disrupting other forms of transport, such as closure of a number of major roads, or where trains are delayed as the result of the Route Flood Prevention Procedure, the incident should be coded to (X2, XQ**). For further guidance on flooding due to weather please refer to section 4.37.5b				
Reason for the change	For clarity and assistance to ensure users of the DAG reference all relevant parts for attribution and resolution of flooding incidents. This proposal has been progressed through the Network Rail Route Performance Measurement Manager's Group emanating from common and recurring areas of resolution discussions.				



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Company Organisation	Comments				
DAMG - on behalf of the identified companies as per page 1	We accept the proposal for change, noting the change is exclusively for clarity purposes and as such includes no material change in responsibility.				
Network Rail	Network Rail accept the proposal				
DAB DECISION	The Board when reaching its decision at the 14 th April board meeting, considered the industry consultation feedback and the reasoning provided within the original proposal prior to considering the same for submission for ORR approval.				
	The Board supports the proposal.				



Originators Reference Code /	NR/P162 Union Action						
Name of the original sponsoring organisation(s)	Network Rail						
Exact details of the change proposed	Add new scenario to 4.20.3						
p. oposo	W	Union directive or industrial action causing un-planned delays	Appropriate delay code to function employing the staff taking action	As appropriate to delay code and responsible party			
Reason for the change	union may of sanctioned faction short Recent proposal is a sanctioned faction short Recent proposal is a sanctioned faction short Recent proposal is a sanctioned faction short recent faction and sanctioned factions and sanctioned factions and sanctioned factions and sanctioned factions are sanctioned factions.	directly request action by Operators / Network of a strike' scenary cosed action over Gons in the performany chaction would significance. I strikes are usually therefore not usuany planned delays. If that codes such action this circumstance for it to be added to	iSMR / cab radios g nce world as to whe t and referencing th mitigated with agre lly an issue but acti	that is not 'work to rule' or ave rise to ere delays he DAG showed eed plans in the on 'on the day' e not			



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Company Organisation	Comments				
DAMG - on behalf of the identified companies as per page 1	We accept the proposal for change, based on changes below being made The proposal suggests "to the function employing the party taking action", being amended with words along the lines of "to the access party for whom the party taking action is contracted to, at the time of the delay occurring". The current wording is contradictory to "traded services" guidance based on the following: Train operator A employs a Driver, who they lease to operator B. A's union introduces a directive that causes delay whilst the Driver is working for B. As the Driver is employed by A the delay would be coded to A, when the intent is that it should be the responsibility of B				
Network Rail		l accept the propos			
DAB DECISION	meeting, co the reasoni considering The DAB inco DAMG as it we related. It we the 3 rd colunt action is cont could be one contracted to	onsidered the inding provided with the same for substitute the intervals agreed that a crows also suggested in the changed to "tracted to, at the te party that employ	decision at the 1- ustry consultation in the original pro- omission for ORR a nt of the wording su- union directive is not that the proposed w To whom the access ime of the delay oc- vees the party but t y at the time of the delay code to the function to whom the party taking action is contracted to at the time of the delay occurring.	a feedback and oposal prior to approval. Luggested by the ot always safety wording within its party taking curring". As, it hey may be	



Originators Reference Code / Nº	NR/P163 – Day 2 train plan
Name of the original sponsoring organisation(s)	Network Rail
Exact details of the change proposed	Rewording of sections 4.31.1 and 4.31.2
	4.31.1 This section reflects the responsibility of and requirement on Network Rail to produce a validated train plan, paths and schedules for all services operating on the Network.
	4.31.2 All schedule errors contained within TRUST are the responsibility of Network Rail. They should be validated prior to uploading. This is irrespective of Operator access requests or any incidents causing the need for revised plans or schedules to be produced. Likely circumstances and coding are as follows:
Reason for the change	For clarity regarding the responsibility of Network Rail to ensure the train plan / paths / individual schedules are validated and error free prior to uploading into the system This proposal has been progressed through the Network Rail Route Performance Measurement Manager's Group emanating from specific incidents that have been debated over the last 3 months A common misconception is for plans and schedules amended either by train planning or Route Control in reaction to an incident – particularly 'day 2' or 'Day A for B' plans. Whilst the need for the schedule alterations is indeed the incident, the resulting delays from any errors in that re-planning should still reflect the prime cause of the planning error. This is pivotal in ensuring the impact of the 'plan' is recognised in any incident reviews and can thus be improved in the future.



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Company Organisation	Comments
	We accept the proposal for change, with the following caveat that the rewording can now be confused with 4.31.2 <i>note</i> and needs to be resolved
DAMG - on behalf of the identified companies as per page 1	As the new words in 4.31.2 are absolute and the words in the note are absolute, the words "if the delay cause is due to the operators documentation not corresponding with the uploaded schedules" need to be updated to "if the delay cause is due to the operators documentation not corresponding with the uploaded schedules, and no error has been made with the uploaded schedule" as by their nature if a schedule is incorrectly uploaded it will not match to what was bid for.
Network Rail	Network Rail accept the proposal
	The Board when reaching its decision at the 14 th April board meeting, considered the industry consultation feedback and the reasoning provided within the original proposal prior to considering the same for submission for ORR approval.
DAB DECISION	
	The Board approved this proposal.
	The DAMG comment regarding the 'note' under 4.31.2 was noted as an issue that already exists and a separate amendment to that 'note' will be made



Originators Reference Code / Nº	NR/P	164 – RHTT SPAD		
Name of the original sponsoring organisation(s)	Netw	ork Rail		
Exact details of the change proposed	Add note at foot of section 4.3.7.1			
	(Note that Safety of the Line incidents involving RHC trains are			
	normally the responsibility of the Operator whose Safety Case the train is operating under and not Network Rail for who the			
	trains are running)			
	Add new clause in section 4.3.7.2			
	d	Signal passed at danger	See 4.20.3 (r	Final
		by a railhead conditioning train	– u)	attribution to be based on
		_		investigation
				and cause identified
	Amen	d / clarify 4.26.2		
	4.26.2 Network Rail is responsible for the operation of RHC trains on the network to assist with adhesion in the autumn			
	period. Although Network Rail contracts this work to			
	Train Operators or other suppliers, it is Network Rail who is normally responsible for delays associated with RHC			
	train operation. The exception to this is Safety of the			
	Line incidents such as SPADs which should remain the responsibility of the Operator of that train.			
	Add new clause in section 4.26.3			
	i	Signal passed at danger	See 4.20.3 (r	Final
		by a railhead conditioning train	– u)	attribution to be based on
				investigation
				and cause identified
December the change	A l+lb a	ush rous DUTT / MDV/ troot	manut tunin CDAF)a have
Reason for the change	Although rare, RHTT / MPV treatment train SPADs have happened and with each occurrence questions are asked by			
		ution staff as to whether th		•
		treatment trains' (Networ e Operator of that train.	k kalij or remain	is a safety issue
	Histor	rically SPADs involving trea	tment trains hav	e been



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attributed appropriately and correctly as per 4.20.3. However an entry in both the autumn and Railhead Conditioning Trains sections (4.3 and 4.26 respectively) of the DAG referring the user to 4.20.3 is deemed appropriate as history has shown attribution staff are making the event 'fit' into the autumn guidance 4.3.7.1(c)

This proposal has been progressed through the Network Rail Route Performance Measurement Manager's Group emanating from specific incidents that have been debated over the last 3 months

This clarity removes dubiety and rework and reattribution to Operators post day 1



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Company Organisation	Comments
DAMG - on behalf of the identified companies as per page 1	DAMG on behalf of the identified companies accepts this proposal.
Network Rail	Network Rail accept the proposal
DAB DECISION	The Board when reaching its decision at the 14 th April board meeting, considered the industry consultation feedback and the reasoning provided within the original proposal prior to considering the same for submission for ORR approval.
	The Board approved this proposal.



Originators Reference Code / Nº	NR/P16	55 No Fault safety report		
Name of the original sponsoring organisation(s)	Netwo	rk Rail		
Exact details of the	Add ne	w 4.24.2		
change proposed	4.24.2 The principles of attribution within this section are that attribution responsibility will be to the owner of the reported fault or safety issue and NOT to the person (staff or public) that reported the issue should it be proven to be a mistaken report.			
	Renumber subsequent 4.24.2 and 4.24.3			
	Add ad	ditional wording to (current)	4.24.2 scenarios I (I	L) and m
	I.	The Train Operator staff are unable to find the reported train-related safety problem or can prove the report to be false.	FZ, M9 or TZ as appropriate to type of train	Operator of train concerned (F##*, M##* or T##*).
	m.	Network Rail staff are unable to find the reported infrastructure related safety problem or can prove the report to be false.	J4 or as appropriate to reported problem	Network Rail (IQ**)
Reason for the change	A common debate particularly with internal parties to both Network Rail and Operators is the issue relating to proving the safety report against the train or infrastructure is wrong. In terms of attribution this makes no difference as all reports are 'in good faith'. This proposal has been progressed through the Network Rail Route Performance Measurement Manager's Group emanating from common and recurring areas of resolution discussions that the group felt need proper clarity, whilst taking the opportunity to also reflect a similar position for Operators to keep the entries consistent			rt against the train
				g from common and felt need proper
	-	oposal seeks to clarify that po tion and resolution of parties'		



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Company Organisation	Comments
DAMG - on behalf of the identified companies as per page 1	DAMG on behalf of the identified companies accepts this proposal.
Network Rail	Network Rail accept the proposal
DAB DECISION	The Board when reaching its decision at the 14 th April board meeting, considered the industry consultation feedback and the reasoning provided within the original proposal prior to considering the same for submission for ORR approval. The Board approved this proposal.



Originators Reference Code / Nº	NR/P166 Plan of the day	
Name of the original sponsoring organisation(s)	Network Rail	
Exact details of the change proposed	Add additional note under section 3.1 3.1.5 All attribution should be based on, and made against, the agreed 'plan' for the day in question. For Passenger Operators this is referred to as the Applicable Timetable which is the plan as agreed by 22.00 on the day prior to the trains operation. Renumber current 3.1.5 and 3.1.6	
Reason for the change		
	on one day to something that was pre-planned the day before. The cause is the failure to mitigate that change.	



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Company Organisation	Comments
DAMG - on behalf of the identified companies as per page 1	We accept the proposal for change,
Network Rail	Network Rail accept the proposal
DAB DECISION	The Board when reaching its decision at the 14 th April board meeting, considered the industry consultation feedback and the reasoning provided within the original proposal prior to considering the same for submission for ORR approval.
	The Board approved this proposal.



Originators	DAB/P236 – Attribution of GSM-R incidents - NFF		
Reference Code / Nº			
Name of the original	DAB (GSM-R Sub Group)		
sponsoring			
organisation(s)			
Exact details of the	Amend Flowchart 4.42.1 First Decision Box to:-		
change proposed			
	Is the fault an		
	agreed software or location issue?		
	location issue?		
	Amend Flowchart 4.42.1 Bottom Result Box to:-		
	M9 / M##*		
	Pending Further		
	Investigations		
	Amend Note supporting 4.42.1 flowchart to:- (Note – For agreed No Fault Found please refer to 4.42.2 (o)) Amend entry 'o' in table 4.42.2 to:-		
	o) GSM-R signal on a train is lost J0 (zero) Network Rail (IQ**)		
	and both parties agree that the		
	investigation is concluded and		
	no cause has been identified (no		
	other trains affected in that		
	section)		
	Add Note under table in 4.42.2:-		
	(Nicks AMbana in continuous in consultate at 12th at 1		
	(Note – Where investigations are incomplete, attribution should be made to the party from which the required information was not provided) Remove GSM-R entry from table 4.25.4		
	Add Note under table in 4.25.4:-		
	(Note – For GSM-R No Fault Found, please refer to DAG Section 4.42)		
Reason for the	This proposal comes in response to, and as an output from, DAB discussions on		
change			



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GSMR related delays and a previous Proposal for Change (FGW/01 – GSM-R).

It was agreed for a DAB Sub Group to rework the FGW Proposal taking in current understanding and to work GSM-R No Fault Found into the DAG more appropriately without unduly impacting other aspects of the DAG but agreeing the principle of altering (agreed) no fault found to Network Rail responsibility.

GSM-R suggested to be removed from 4.25 (No fault found) as it is agreed that although it is not solely infrastructure based, the conditions for a No Fault Found when they genuinely occur, should be the responsibility of Network Rail. The current 4.25 thus does not support this principle and the current coding to IN would be inappropriate. Rather than rewriting the whole of 4.25 to reflect this one anomaly it is felt removing GSM-R (but referencing it) is the clearer option for DAG users.

Clarifying note included in 4.42.2 to cover incomplete investigations to ensure incentives remain to jointly investigate.

Appropriate alterations to flowchart in 4.42.1 to be clearer and to prescribe that the last box (M9 / M##*) is not a definitive coding, but a temporary code pending final resolution



Consultation closed – 27th March 2015

DAB/P236

Company Organisation	Comments
DAMG - on behalf of the identified companies as per	DAMG on behalf of the identified companies accepts this proposal.
page 1.	
Network Rail	Network Rail accept the proposal
DAB DECISION	The Board when reaching its decision at the 14 th April board meeting, considered the industry consultation feedback and the reasoning provided within the original proposal prior to considering the same for submission for ORR approval.
	The Board approved this proposal as provided within the original submission.