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Andrew Lewington  
QHSE Director  
ABM Technical Solutions Limited  
By Email

Dear Andrew,

**Approval of ABM Technical Solutions Limited's Accessible Travel Policy (Condition 5 of the GB Statement of National Regulatory Conditions: Passenger (SNRP))**

Thank you for submitting ABM Technical Solutions Limited's (referred to as ABM) Accessible Travel Policy (ATP) for approval, ahead of ABM's takeover of Station Facility Operator (SFO) duties for those areas of Ashford International Station that designated for use by international train services.

There have been no international services calling at the station since 2020, and there are currently no plans to resume operation of international services. ABM's role as SFO at Ashford International will involve maintenance and security of the areas previously used for international train services, including the international platforms, pedestrian link bridges and subways. ABM's role will not involve providing assistance or other services to passengers that are using the station.

We have taken the above into account when reviewing your ATP against the "Accessible Travel Policy Guidance for Train and Station Operators" and taken a proportionate approach to the question of what should be included. I can confirm that ABM's ATP now meets the requirements of Condition 5 of its GB Statement of National Regulatory Conditions: Passenger (SNRP).

As discussed, if any train service wishes to begin using these areas of the station again then ABM will be required to review its ATP and submit any necessary changes for approval. We understand that an operational change of this kind would allow ample lead-in time to make suitable arrangements in advance, and you have agreed to inform us at the earliest opportunity if this happens.

Yours sincerely,

*Jacqui Russell*

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